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Expert or Charlatan?: The Rise and Rise of Management Consulting

By Dr John Louth

KW Publishers, New Delhi, India, 2014. Softcover. Book Condition: New. First Edition. The management consulting industry is a leading component of the world's knowledge economy permeating every segment of industry, commerce and government service. A multi-billion dollar phenomenon, it has yielded its own body of knowledge and set of practices. Exponents do make a lot of money for the consulting businesses they serve. What is not always understood, or transparent, is the value clients receive. This book seeks to make good that deficiency in our perception of the profession. Leaning on his deep and wide-ranging experience, Dr John Louth seeks to lift the lid on the management consulting profession in a critically reflective and accessible manner. With vignettes and examples drawn from his own experience and practice, he dissects the rational explanations usually provided by practitioners. He calls for restraint and self-awareness from both client and consultant, and advocates the reform of a profession that seems increasingly powerful and unregulated. Dr Louth explores the management consulting profession on its own terrain, through its own language and discourses. He disentangles the management consultants' notions of "strategy," "risk management," "change" and "project management" so that these become meaningful to the layperson. Given the complexity...



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